



PLEASE COMPLETE FORM & SEND WITH RADIO TO:

Mobile Communications America
Attn: Radio Repair Depot
4424 Bragg Blvd.
Fayetteville, NC 28303

RADIO REPAIR REQUEST

Phone: (910)-483-8484 ext. 3508 | Email: repairdepot@callmc.com

CUSTOMER INFORMATION

Name: Company:
Phone: Email:
PO#:

Return Repair To: Bill To: [] Same as Return To
Attn: Attn:
Address: Address:
City: City:
State: Zip Code: State: Zip Code:

EQUIPMENT INFORMATION & SYMPTOMS

Make/Model:
Serial #: Under Warranty? [] Yes [] No [] Unknown

Accessories Sent with Radio

[] Antenna [] Belt Clip [] Microphone [] Earpiece [] Other:
[] Battery [] Charger [] Headset [] Radio Only

Radio Symptoms

[] No/Low Power [] No Receive [] Intermittent [] Dropped [] Broken Volume/Channel Knob
[] No/Low Audio [] No Transmit [] Constant Tone [] Dead [] Broken Case/Antenna Jack
[] Other:

Details:

FLAT-RATE PRICING & AUTHORIZATION

- [] Tier 1 - \$99.95 (Motorola: BPR40, CP185, CP200(Analog); Vertex: VX-260, VX-350, VX-230)
[] Tier 2 - \$139.95 (Motorola: CP200D, SL300, PR400, HT750, HT1250; Vertex: EVX Series, VX-450)
[] Tier 3 - \$239.95 (Motorola: XPR3000, XPR6000, XPR7000; Vertex: VX-820, VX-920)

*Flat-Rate Pricing does NOT include physical damage repairs to the radio or accessories, including but not limited to: battery, antenna, or clip replacement. Radios that require Motorola Factory Repair are not covered under Flat-Rate Pricing.

Repair Authorization Details: To expedite your repair, select the repair tier that matches your radio and sign below. This lets us know that we are authorized to repair your equipment as long as the total does not exceed the selected total on this form. If your radio is not repairable, you may be subject to pay the estimate fee of \$31.25. Radio repairs come with a 90-day Repair Warranty.

Signature: Date:

*TURN OVER THIS FORM FOR IMPORTANT REPAIR & SHIPPING INFORMATION *

FOR MCA OFFICE USE: Account#: Payment Terms:

REPAIR DEPOT INSTRUCTIONS

FOR REPAIRS & MAINTENANCE

Please use the form on the previous page, to give us information on your Two-Way Radios in need of service.

Please fill out 1 form for each radio that is in need of repair. When you have filled out each form, we recommend folding and wrapping each form around their associated radio; securing with a rubber band or tape. This will make processing your repair much easier and quicker; shortening turn-around time.

Please, feel free to make as many copies of this form as needed.

Use a shipping label to package and ship all of your repairs together. We are not responsible for any damage that occurs during shipping, so be sure to protect your radios by using bubble wrap, packing peanuts or paper to prevent damage during shipment.

Please send repairs to:

**4424 Bragg Blvd.
Fayetteville, NC 28303**

Thank you for choosing Mobile Communications America!



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THANK YOU FOR CHOOSING MOBILE COMMUNICATIONS AMERICA!